

## **Quotes from the ACT**

effective services must be designed with and for people and communities – not delivered ‘top down’ for administrative convenience’

Stakeholders must be fully engaged in the preparation, publication and review of the strategic commissioning plan

community capacity building

each Integration Authority to establish a Strategic Planning Group

strong local clinical, professional and community leadership, ensuring that services are planned and led local in a way that is engaged with the community

Reflect closely the needs and plans articulated at locality level

is planned and led locally in a way which is engaged with the community

The views of localities must be taken into account

Integration Authority is required to prepare a second draft of the strategic commissioning plan and send a copy of it for comment to all interested stakeholders

The integration planning principles state that services should be “planned and led locally in a way which is engaged with the community

It is important that the Integration Authority develops an agreed communication and engagement plan at an early stage. In line with Scottish Government policy, such consultation can take place in a variety of ways – written information, public meetings, focus groups, questionnaires and on-line and interactive discussion forums. Integration Authorities should make best efforts to allow groups of people with an interest to participate in a consultation process in order to express an opinion on the draft strategic commissioning plan.

This will ensure that any other parties with an interest will have an opportunity to fully understand the direction of travel and to comment on the draft plan. The Integration Authority is duty bound to take into account the views obtained through consultation on the second draft of the strategic commissioning plan when finalising the strategic commissioning plan.

As stated previously, public support will be vital in taking any redesign forward. It is important that stakeholders have been fully involved in the process, from the start, and not presented with a conclusion

Integration Authorities have a duty to publish strategic commissioning plans

Integration Authority must involve and consult its Strategic Planning Group, along with users, or potential users, of the service

KPI - Percentage of people with positive experience of their GP practice

**Aberdeen City plans quotes** -A caring partnership working together with our city communities to enable people to achieve fulfilling and healthier lives and wellbeing

- Standards for Community Engagement were agreed
- The stakeholders consulted in the development of this Scheme were

BUT NO Community people are listed

## **By 1 April 2016**

Integration Authorities must develop a Strategic Plan for their area which sets out how they will meet both local and the nationally agreed health and wellbeing outcomes. This will also include the development of Locality Delivery Plans.